

FOREVER FIT Limited Warranty™

Frederick Goldman Inc (FGI) offers a “Forever Fit” limited, lifetime size exchange program on all men’s wedding bands.* FGI will exchange your ring for the exact style in a different size. If your ring style is unavailable, FGI will exchange for a similar style and value.

Alterations made to any ring not performed by FGI will automatically void the warranty. FGI will not be responsible for the intrinsic or sentimental value of any ring.

Below are the applicable fees associated with the FOREVER FIT Limited Warranty™ size exchange program.

SIZE EXCHANGE RETURN PERIOD FROM		
PRODUCT	INVOICE DATE	FEE
All wedding bands*	30 Days	No exchange fee. Shipping and handling (plus personalization fee if applicable) will be charged
Contemporary Metal Wedding Bands without stones*	After 30 Days	\$59.95 exchange fee (plus personalization fee if applicable) will be charged
Contemporary Metal Wedding Bands with stones* (diamonds and gemstones included)	After 30 Days	\$79.95 exchange fee (plus personalization fee if applicable) will be charged
Precious Metal Wedding Bands with and without stones* (diamonds and gemstones included)	After 30 Days	\$79.95 exchange fee (plus personalization fee if applicable) will be charged

*Forever Fit Warranty does not apply to Triton Fashion Jewelry including bracelets, necklaces, pendants, earrings and fashion rings.

Return Policy

Non-Customized Jewelry - FGI offers its customers a 30-day guarantee return policy at no cost.

Customized Jewelry - FGI will accept returns of “Triton Custom” product within 30 days for a 20% restocking fee. TruCustom™ and personalized products cannot be returned.

Below are the applicable return fees.

RETURN PERIOD FROM		
PRODUCT	INVOICE DATE	FEE
Non-customized jewelry product	30 Days	No fee. Credit for product only; not shipping or handling.
Non-customized jewelry product	After 30 Days	20% Restocking fee on product only; not shipping or handling.
“Triton Custom” Jewelry product	30 Days	20% Restocking fee on product only; not shipping or handling.
“Triton Custom” Jewelry product	After 30 Days	No returns accepted
TruCustom™ and personalized product	From purchase date	No returns accepted

Manufacturing Defects

FGI guarantees the quality of its product and offers its customers a return of any jewelry item that is deemed to have a manufacturing defect. The parameters for a defective return are:

- A Return Authorization for a Manufactured Defect must be requested.
- FGI reserves the right to inspect any jewelry item that is claimed as defective.
- Any product deemed non defective will be returned with a shipping fee.
- Normal wear and tear is not considered a manufacturing defect.
- Defective jewelry returns require an order of equal or greater value to process the return authorization.